



Powered by Conexon Connect

Letter of Agency M-Pulse Fiber, LLC (powered by Conexon Connect, LLC)

This Letter of Agency (LOA) must be completed by the end-user and supplied to M-Pulse Fiber, LLC (Powered by Conexon Connect, LLC) upon request. The LOA must contain the name and current service address of the end-user and the numbers that will be ported to M-Pulse Fiber, LLC (Powered by Conexon Connect LLC) the end-user's current carrier. This LOA must be dated and signed by the end-user or a person who has the authority to act as a legal agent.

Dear Customer,

Thank you for choosing M-Pulse Fiber, LLC as your network carrier. As you are aware, you may continue to use your existing telephone number with M-Pulse Fiber, LLC In order to transition your current telephone number to the M-Pulse Fiber, LLC network, M-Pulse Fiber, LLC must work with your previous service provider to ensure that your service is uninterrupted, and where applicable, to ensure that your number is transferred.

Your current provider requires this letter as proof that you have explicitly authorized and requested that your service and current telephone number be transferred to another provider. By filling in all the information requested below and signing and dating this letter, you provide us with the authorization to initiate the process of transferring your service and telephone number to M-Pulse Fiber, LLC You will then be able to use your old number with the M-Pulse Fiber, LLC network.

Please ensure the following information is completed accurately to prevent possible delays.

End-User Name (Business or Residential): _____

Person authorized to make this request if a business: _____

Service Street Address: _____ Suite or Apartment No: _____

City: _____ State: _____ ZIP Code: _____

Email Address: _____

Current Service Provider: _____

Current Account Number: _____

*Note that all Telephone Numbers listed below must be associated with this Name.

Table with 3 columns: Beginning Range Telephone No., End Range Telephone No., Billing (main acct) TN for porting TNs. Rows 1-5.

PLEASE DO NOT PLACE ANY NEW SERVICE ORDERS OR DISCONNECTS WITH YOUR CURRENT SERVICE PROVIDER ON THIS ACCOUNT, AS THIS WILL CAUSE A DELAY IN PORTING YOUR NUMBERS.

If you wish to select M-Pulse Fiber, LLC, (powered by Conexon Connect, LLC) as your new service provider for the telephone number listed on this form, you will need to sign your initials on the THREE (3) lines below, as applicable:

- I select _____ (initials) M-Pulse Fiber, LLC (powered by Conexon Connect, LLC) as the network carrier for all local calls for this number.
I select _____ (initials) M-Pulse Fiber, LLC (powered by Conexon Connect, LLC) as the network carrier for all intrastate toll calls for this number.
I select _____ (initials) M-Pulse Fiber, LLC (powered by Conexon Connect, LLC) as the network carrier for all interstate toll and international calls for this number.

If you want to receive service on the M-Pulse Fiber, LLC network, you will need to select M-Pulse Fiber, LLC in ALL THREE (3) spaces above. You may not have more than one carrier for each TYPE of service above.

By signing below, I designate M-Pulse Fiber, LLC to transfer my service from my current provider to M-Pulse Fiber, LLC. By signing below, I also authorize M-Pulse Fiber, LLC to transfer my current telephone number used to provide service so that M-Pulse Fiber, LLC may provide its network service to me. By signing below, I also authorize M-Pulse Fiber, LLC to obtain billing information, customer service records, and other information required to provide me with service on the M-Pulse Fiber, LLC network. I understand that I may consult with M-Pulse Fiber, LLC as to whether a fee will apply to the change.

Printed End-User Name: _____ Date: _____

Signature: _____

